NUTANIX

Corporate Presentation

Safe Harbor

Non-GAAP Financial Measures and Other Key Performance Measures

To supplement our consolidated financial statements, which are prepared and presented in accordance with GAAP, we use the following non-GAAP financial and other key performance measures: billings, non-GAAP gross margin, non-GAAP operating expenses, non-GAAP net loss per share, free cash flow, subscription revenue, subscription billings, subscription revenue mix, subscription billings mix, Annual Contract Value Billings (or ACV Billings), and Run-rate Annual Contract Value (or Run-rate ACV). In computing these non-GAAP financial measures and key performance measures, we exclude certain items such as stock-based compensation and the related income tax impact, costs associated with our acquisitions (such as amortization of acquired intangible assets, income tax-related impact, and other acquisition-related costs), impairment of operating lease-related assets, change in fair value of derivative liability, amortization of debt discount and issuance costs, non-cash interest expense, other nonrecurring transactions and the related tax impact, and the revenue and billings associated with pass-through hardware sales. Billings is a performance measure which we believe provides useful information to investors because it represents the amounts under binding purchase orders received by us during a given period that have been billed, and we calculate billings by adding the change in deferred revenue between the start and end of the period to total revenue recognized in the same period. Non-GAAP gross margin, non-GAAP operating expenses, and non-GAAP net loss per share are financial measures which we believe provide useful information to investors because they provide meaningful supplemental information regarding our performance and liquidity by excluding certain expenses and expenditures such as stock-based compensation expense that may not be indicative of our ongoing core business operating results. Free cash flow is a performance measure that we believe provides useful information to our management and investors about the amount of cash generated by the business after necessary capital expenditures, and we define free cash flow as net cash (used in) provided by operating activities less purchases of property and equipment. Subscription revenue, subscription billings, subscription revenue mix, and subscription billings mix are performance measures that we believe provide useful information to our management and investors as they allow us to better track the growth of the subscription-based portion of our business, which is a critical part of our business plan. ACV Billings and Run-rate ACV are performance measures that we believe provide useful information to our management and investors as they allow us to better track the topline growth of our business during our transition to a subscription-based business model because they take into account variability in term lengths. We use these non-GAAP financial and key performance measures for financial and operational decision-making and as a means to evaluate period-to-period comparisons. However, these non-GAAP financial and key performance measures have limitations as analytical tools and you should not consider them in isolation or as substitutes for analysis of our results as reported under GAAP. Billings, non-GAAP gross margin, non-GAAP operating expenses, non-GAAP net loss per share, and free cash flow are not substitutes for total revenue, gross margin, operating expenses, net loss per share, or net cash (used in) provided by operating activities, respectively; subscription revenue is not a substitute for total revenue; and subscription billings is not a substitute for subscription revenue or total revenue. There is no GAAP measure that is comparable to either ACV Billings or Run-rate ACV, so we have not reconciled the ACV Billings or Run-rate ACV numbers included in this presentation to any GAAP measure. In addition, other companies, including companies in our industry, may calculate non-GAAP financial measures and key performance measures differently or may use other measures to evaluate their performance, all of which could reduce the usefulness of our non-GAAP financial measures and key performance measures as tools for comparison. We urge you to review the reconciliation of our non-GAAP financial measures and key performance measures to the most directly comparable GAAP financial measures set forth in the tables captioned "GAAP to Non-GAAP Reconciliations and Calculation of Billings" and "Disaggregation of Billings and Revenue" included in the appendix hereto, and not to rely on any single financial measure to evaluate our business.

Certain information contained herein may relate to or be based on studies, publications, surveys and other data obtained from third-party sources and our own internal estimates and research. While we believe these third-party studies, publications, surveys and other data are reliable as of the date hereof, they have not independently verified, and we make no representation as to the adequacy, fairness, accuracy, or completeness of any information obtained from third-party sources.

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Safe Harbor

Forward Looking Statements

This presentation and the accompanying oral commentary contain express and implied forward-looking statements, including, but not limited to, statements relating to: our business plans, goals, strategies, initiatives, objectives and outlook, including our go-to-market strategy and outlook regarding the position we anticipate being in future periods; our ability to execute such plans, goals, strategies, initiatives and objectives successfully and in a timely manner, and the benefits and impact of such plans, initiatives and objectives on our business, operations, financial results, and long-term growth; our plans and timing for, and the success and impact of, any current and future business model transitions, including the impact thereof on our revenue and product mix, unit economics, average contract term lengths, renewal cycles, business model predictability, go-to-market cost structure, operating expenses, free cash flow, and liquidity position; the competitive market, including our competitive position, our projections about our market growth and/or share, the size of our total addressable market, and the competitive advantages of our products; macroeconomic environment and industry trends, projected growth or trend analysis; our customer needs and our ability to address those needs successfully and in a timely manner; the benefits and capabilities of our platform, solutions, products, services and technology, including the interoperability and availability of our solutions with and on third-party platforms; our plans and expectations regarding new products, services, product features and technology, including those that are still under development or in process; the success and impact of our customer, partner, industry, analyst, investor, and employee events on our business, operations and financial results; and the timing and potential impact of the COVID-19 pandemic on the global market environment and the IT industry, as well as on our business, operations and financial results, including the changes we

These forward-looking statements are not historical facts and instead are based on our current expectations, estimates, opinions, and beliefs. Consequently, you should not rely on these forward-looking statements. The accuracy of these forward-looking statements depends upon future events and involves risks, uncertainties, and other factors, including factors that may be beyond our control, that may cause these statements to be inaccurate and cause our actual results, performance or achievements to differ materially and adversely from those anticipated or implied by such statements, including, among others: failure to successfully implement or realize the full benefits of, or unexpected difficulties or delays in successfully implementing or realizing the full benefits of, our business plans, initiatives and objectives; delays or unexpected accelerations in the transition to a subscription-based business model; our ability to achieve, sustain and/or manage future growth effectively; the timing, breadth, and impact of the COVID-19 pandemic on our business, operations, and financial results, as well as the impact on our customers, partners, and end markets; failure to successfully manage or realize the benefits of our Chief Executive Officer succession; failure to timely and successfully meet our customer needs; delays in or lack of customer or market acceptance of our new products, services, product features or technology; the rapid evolution of the markets in which we compete; factors that could result in the significant fluctuation of our future quarterly operating results, including, among other things, anticipated changes to our revenue and product mix, including changes as a result of our transition to a subscription-based business model, which will slow revenue growth during such transition and make forecasting future performance more difficult, the timing and magnitude of orders, shipments and acceptance of our solutions in any given quarter, our ability to attract new and retain existing end-customers, ch



VISION

Make clouds invisible, freeing customers to focus on their business outcomes

MISSION

Delight customers with a simple, open, hybrid, and multicloud software platform with rich data services to build, run, and manage any application

Nutanix Overview - Q2'21



\$1.38B

+28% YoY Run-rate ACV



\$159M

+14% YoY ACV Billings



\$346M°

Flat YoY

Total Revenue



3.4 Years

(0.5) Year YoY Total Average Contract Term



82.7%

+130 bps YoY Non-GAAP Gross Margin



18,770

+2,890 YoY Total Customer Count



950°

+70 YoY Global 2000 Customer Count



90

7-Year Average Net Promoter Score

Note: Data is as of January 31, 2021. See Appendix for definitions of Run-rate ACV, ACV, Billings, and Total Average Contract Term and a GAAP to non-GAAP reconciliation of Non-GAAP Gross Margin.

- (1) Q2'21 total revenue was negatively impacted by year-over-year decline in average contract term associated with the Company's ongoing transition to subscription.
- (2) The cumulative worldwide end-customer and G2K customer counts reflect standard adjustments to certain customer accounts within our system of record and are rounded to the nearest 10. See endnote 1 in the Appendix.



Nutanix Value Proposition



Differentiated Cloud Platform for Hybrid and Multicloud Solutions

Manage any app anywhere at any scale with unparalleled simplicity, scalability, choice, and portability



Compelling Market Opportunity

Large and expanding \$200+ billion TAM in hyperconverged infrastructure and multicloud markets



Multiple Long-Term Growth Drivers

Datacenter modernization | Digital transformation | Hybrid and multicloud infrastructure



Customer Delight and Expansion

Loyal customer base with best-in-class avg. Net Promoter Score (NPS) of 90 over past 7 years, 96% customer retention, and 125% ACV dollar-based net expansion rate*



Subscription Model for Datacenter and Cloud Infrastructures

Higher customer lifetime value, and a more predictable business model with recurring revenue over time

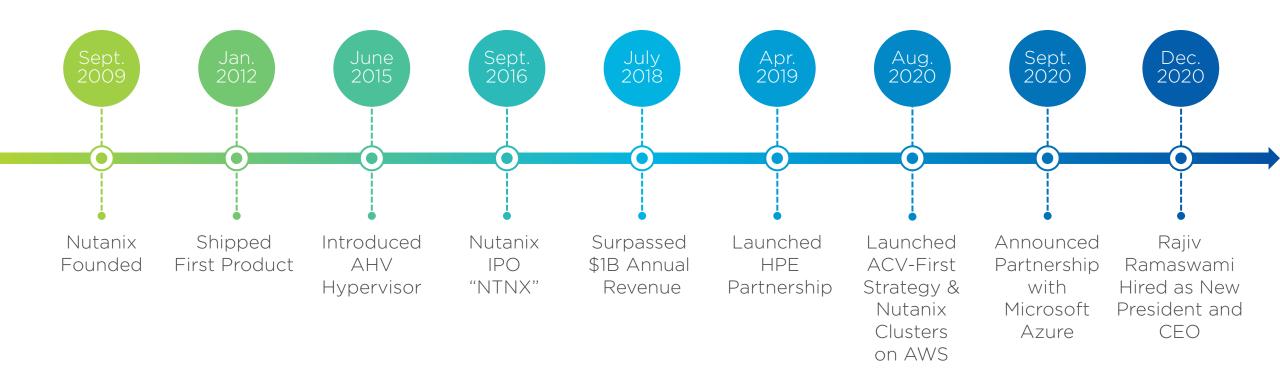


Unlocking Operating Leverage

ACV-first strategy drives better unit economics and shortens time to efficient renewals, which drives operating leverage over time

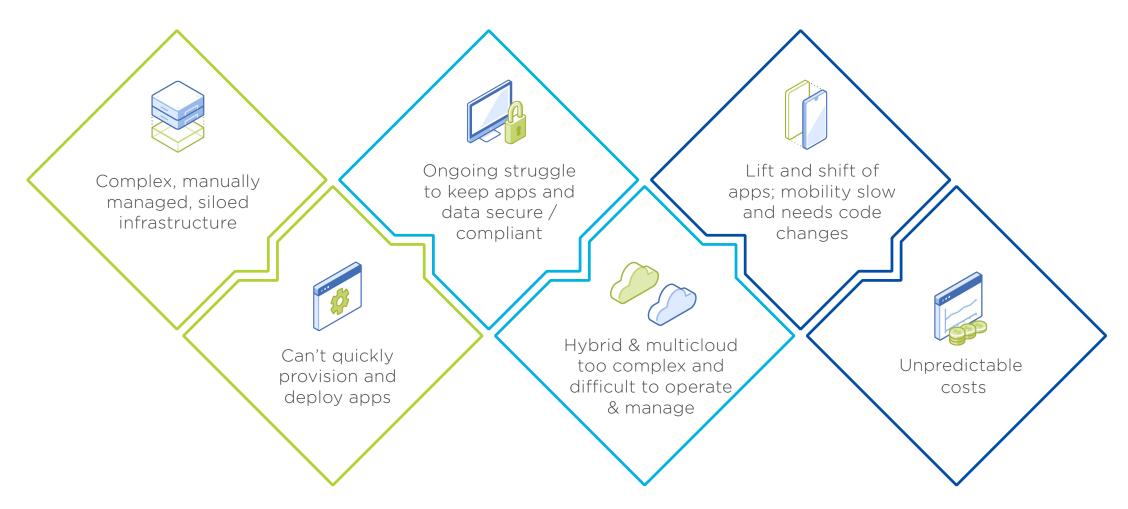


Nutanix Timeline



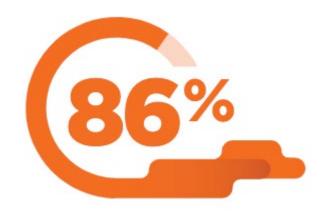


Top IT Challenges in the Digital Economy







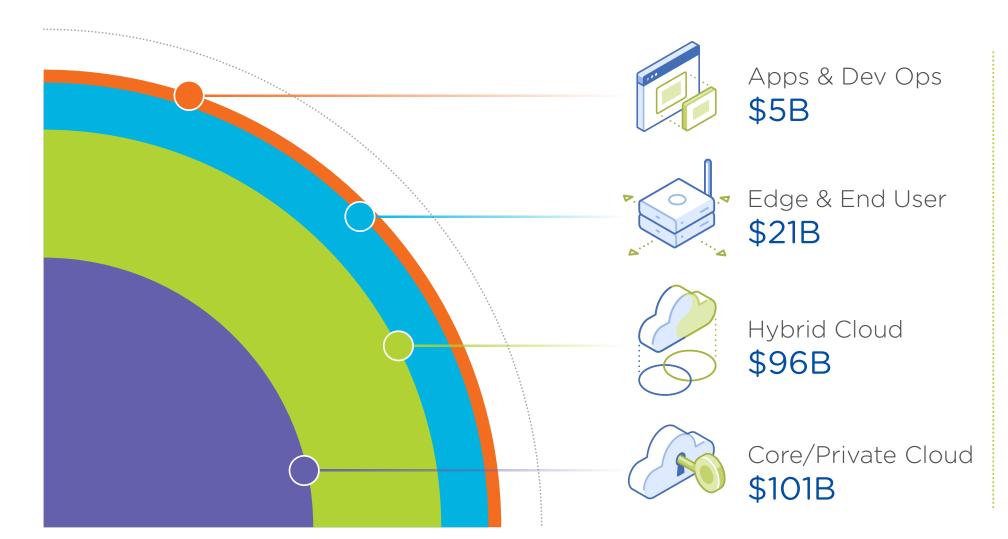




of respondents said COVID-19 has caused IT to be viewed more strategically in their organizations of respondents consider hybrid their ideal operating model of respondents who currently run on-premises infrastructure have deployed or plan to deploy hyperconverged infrastructure



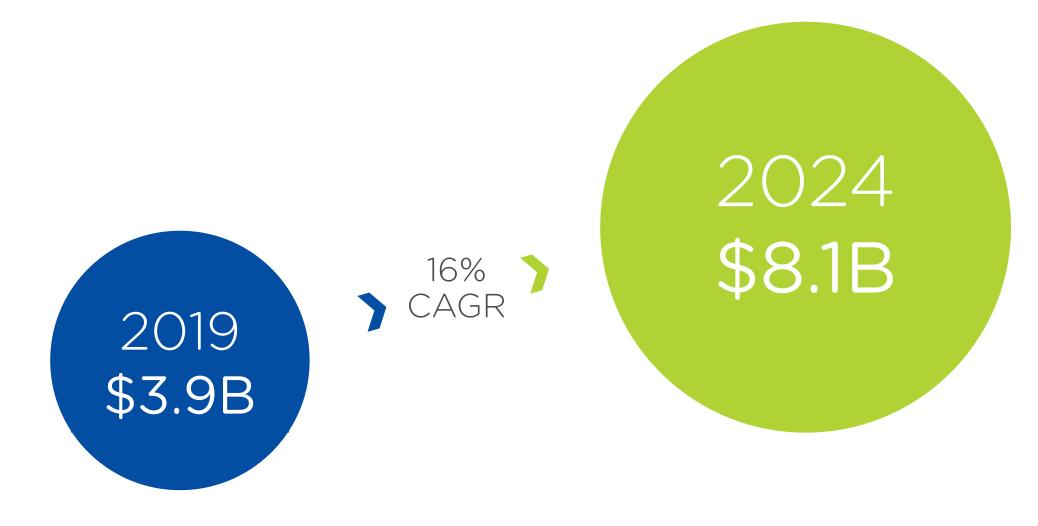
Addressing a Large and Expanding TAM



Total **\$200+B**



HCIS Market Growth





Key Growth Drivers of Our Business

Infrastructure Modernization



Operational Efficiency / Economics

Server Virtualization, VDI, ROBO, Business-critical Apps, Databases, Big Data ITaaS



"aaS" for Automation

Simplicity, Automation, Self-service, Integration across Clouds, CI/CD Cloud



Innovation, Agility

Hybrid Cloud, Multicloud, Cloud Native



Our Offering: One Platform. Any App. Any Cloud.

Focus on Long-term Sustainable Growth with Multi Product Focus: Platform-, App-, and Cloud-Agnostic



















Datacenter Services

Storage | Networking | BC/DR

DevOps Services

Cloud Native | Automation | DBaaS

Desktop Services

VDI | DaaS | Digital Workspaces

Digital Hyperconverged Infrastructure Services

Virtualization | Storage | Management & Operations | Security

Private Cloud



1-Click Mobility Seamless Operations





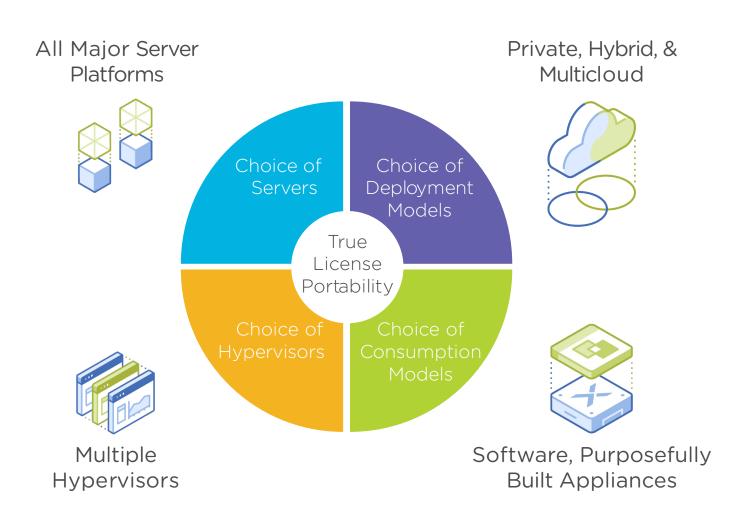


Public Cloud



Giving Customers Unparalleled Choice & Portability

- Gives control back to IT
- Provides choice to avoid rigid technology and costly vendor lock-in
- Supports all major hypervisors including VMware ESXi, Microsoft Hyper-V, and our own Nutanix (no additional cost) AHV to help IT preserve existing investment





Undisputed Market Leadership

Gartner Magic Quadrant for HCI, 2020



Gartner Magic Quadrant for Hyperconverged Infrastructure, Jeff Hewitt, Phil Dawson, Julia Palmer and John McArthur, Published 7 Dec 2020 Forrester Wave HCI, 2020



The Forrester Wave™: Hyperconverged Infrastructure, Q3 2020, Forrester Research, Inc., 29 July 2020



How We Win Against Legacy Infrastructure

Freedom of Choice

Choose your hardware, hypervisors, applications, and clouds



One-click Simplicity

No need for low-level infrastructure management

Continuous Innovation

Flexible IT Consumption

Get and pay only for what you need-

either as operating or capital expense

Infrastructure continues to get better



How We Win Against HCI Competition

Web-Scale Architecture

Unlike other packaged solutions

Resiliency & Performance

Better results delivered by data locality and management



One-click Upgrades

Across the entire infrastructure and software stack

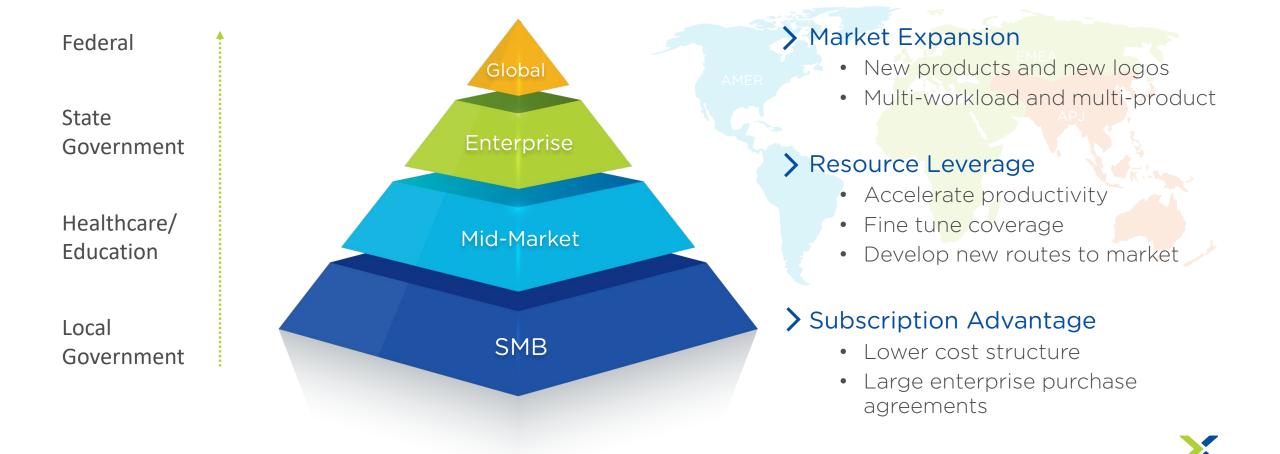
Single User Interface

End-to-end infrastructure and application management

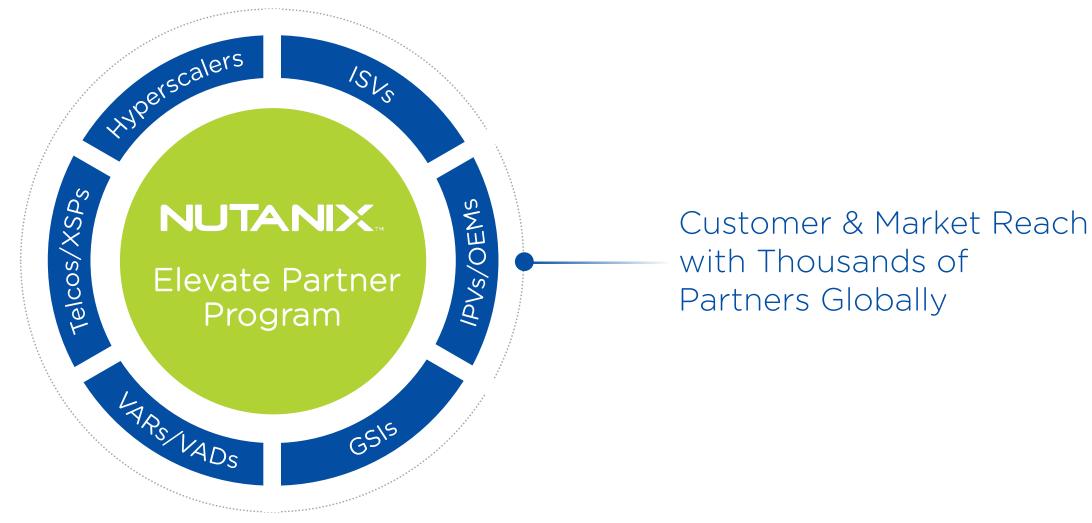


Go To Market Strategy

Direct Sales Reps, Overlays and Channel across AMER, EMEA and APJ



Partner Ecosystem Strength





Our Hybrid and Multicloud Platform



52%

AHV Adoption as a % of Total Nodes⁽¹⁾ +6pts YoY



37%

% of Deals Involving at Least One Emerging Product⁽¹⁾ +6pts YoY



100+%

YoY Growth of New ACV from Emerging Products



Delivering Excellent Customer Business Outcomes











62% Lower Five-Year TCO

85%
Less Unplanned
Downtime

9 Months to Payback 477% Five-Year \$932,800 Additional Revenue per Year





#1 Companies are Choosing Nutanix

Aerospace & Defense Air Courier Apparel / Accessories Apparel / Footwear Retail Auto & Truck Manufacturers Auto & Truck Parts Beverages Biotechs Broadcasting & Cable Business Products & Supplies Casinos & Gaming Computer & Electronics Retail Computer Services Conglomerates Construction Materials Construction Services Consumer Electronics Consumer Financial Services Discount Stores Diversified Insurance Diversified Media Diversified Metals & Mining Diversified Utilities Drug Retail Electric Utilities Electrical Equipment Electronics Environmental & Waste Food Retail Healthcare Services Heavy Equipment

Home Improvement Retail Hotels & Motels Insurance Brokers Internet & Catalog Retail Investment Services Iron & Steel Life & Health Insurance Major Banks Managed Healthcare Medical Equipment & Supplies Natural Gas Utilities Oil & Gas Operations **Oil Services & Equipment Other Industrial Equipment Other Transportation Pharmaceuticals Precision Healthcare Equipment Property & Casualty Insurance Railroads Real Estate Recreational Products** Restaurants **Security Systems Semiconductors Software & Programming Specialized Chemicals Specialty Stores Telecommunications Services Thrifts & Mortgage Finance** Tobacco

Trading Companies



Customer Case Studies



Mercedes-Benz

"You fill out two or three pieces of information and in a matter of twenty minutes you have a cluster with high availability and several machines, all with incredible ease. Now, I can leave the infrastructure to Nutanix and focus my efforts on the business."

Aníbal Ulisses Coral, IT Infrastructure
 Architect, Mercedes-Benz do Brasil Ltda.



"Nutanix not only converges technologies, their software has enabled us to converge infrastructure, teams, and opportunities. By combining IT specialists into a single operations group, we can now see our end-to-end environment, work collaboratively, and make better decisions for the business."

 Kevin Priest, Senior Director, The Home Depot



"Standardizing on the Nutanix solution has enabled us to dramatically reduce TCO, while helping us make our operations more efficient."

 Guillaume Brocard, Senior Operations Advisor, Total S.A.

Learn More

Learn More

Learn More



Obsessed with Customer Success

The Name Nutanix Carries an Image of Functionality and Quality.

Gartner

SWOT: Nutanix, Hyperconverged Infrastructure, Worldwide, Nov 2018



18,770⁽¹⁾

Proven, and Trusted by Customers



Customer Retention



Net Promoter Score (7-Year Average)



Gartner Peer Insights Score (4.9 of 5)

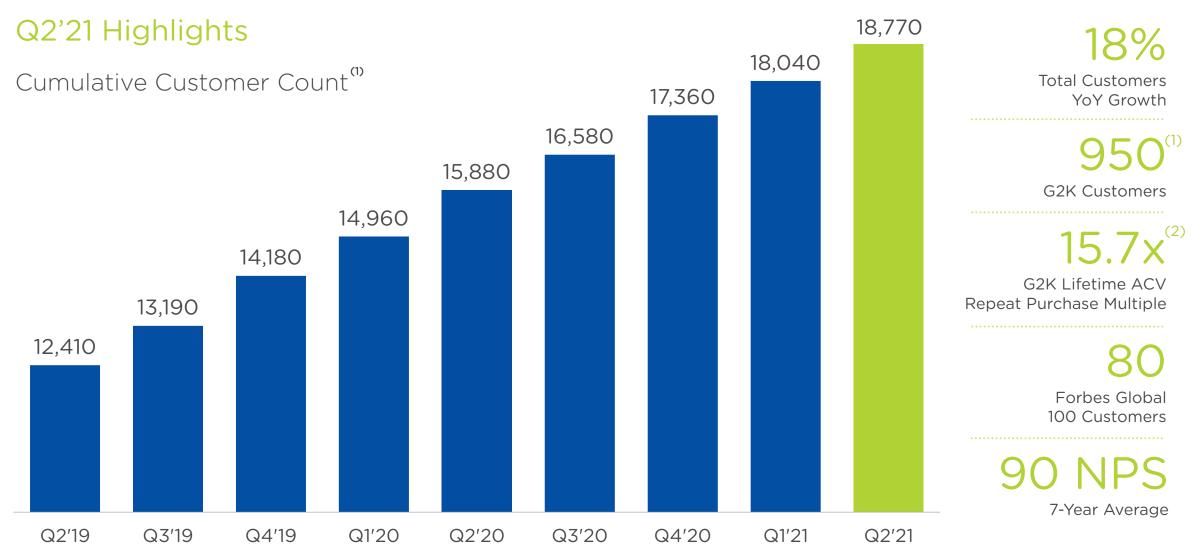


⁽¹⁾ See endnote 1 in the Appendix.

⁽²⁾ Customer Retention reflects FY'20 results. See Appendix for the definition of Customer Retention.

⁽³⁾ Gartner Peer Insights ratings and reviews as of March 1, 2021. Click here for more details.

Customer Growth Momentum



⁽¹⁾ The cumulative worldwide end-customer and G2K customer counts reflect standard adjustments to certain customer accounts within our system of record and are rounded to the nearest 10. See endnote 1 in the Appendix.

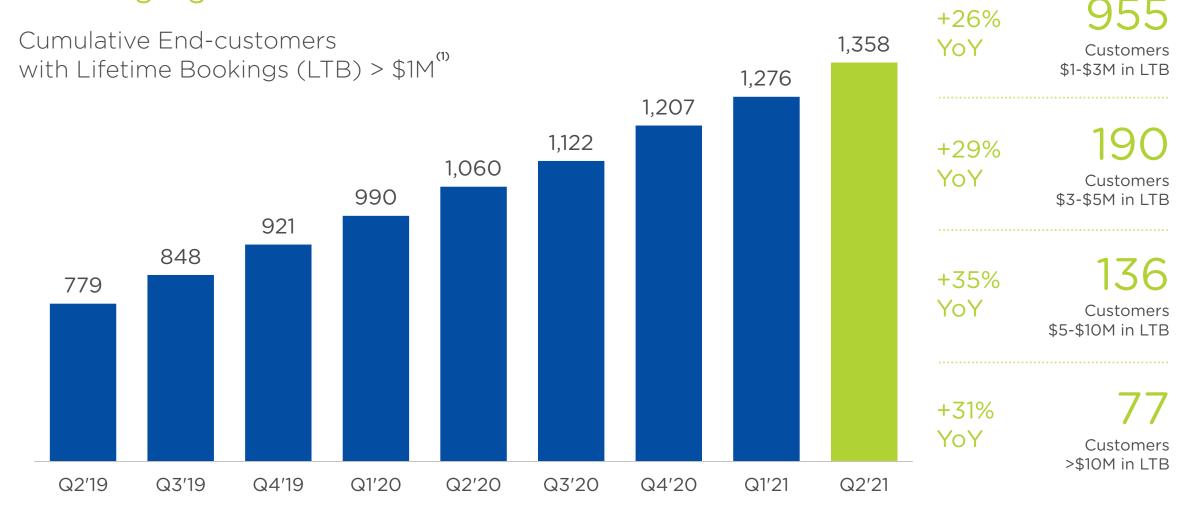


Note: See Appendix for definition of ACV.



Over \$1M Customer Growth

Q2'21 Highlights







Experienced Nutanix Leadership Team



Rajiv Ramaswami PRESIDENT & CEO

vmware[®]





Ben Gibson CHIEF MARKETING OFFICER



11/11/11 CISCO



Chris Kaddaras CHIEF REVENUE **OFFICER**

DØLLEMC CABLETRON



David Sangster CHIEF OPERATING OFFICER

DELLEMO datadomain



Duston Williams CHIEF FINANCIAL OFFICER







Rajiv Mirani CHIEF TECHNOLOGY OFFICER

Hewlett Packard CITRIX° Enterprise





Rukmini Sivaraman SVP. PEOPLE & **BUSINESS OPERATIONS**

Goldman 🚄





Tarkan Maner CHIEF COMMERCIAL OFFICER





Tyler Wall CHIEF LEGAL OFFICER



BROCADE[≥]



Wendy Pfeiffer CHIEF INFORMATION OFFICER





Investing in Our Subscription Transformation

Subscription

Appliance



Initial Delivery Model

Software



Transitioned to Software



Transforming to Subscription



Prior to subscription model transition:

- > Reached \$1.5B LTM total billings as of Q1'19, using \$73M cumulative Free Cash Flow from Q1'15 to Q1'19
- Hardware sales made up 28% of Nutanix's revenue in fiscal 2017 vs. ~0% as of Q1 fiscal 2021
- > FY'19 total revenue growth would have been 26% without model transition



Subscription model offers tremendous long-term benefits despite top-line headwind during transition.

- > 88% of total billings and 89% of total revenue were subscription-based as of Q2'21
- > Q1'21 marked our shift of focus from TCV to ACV, making ACV a key metric for top-line performance



Note: See Appendix for non-GAAP to GAAP reconciliations.

Subscription Model Benefits



Customers

- No lock-in on hardware, hypervisor and cloud
- > Flexible consumption (monthly, 1, 3, and 5-year term) and license bursting
- License mobility between private and public clouds
- > Foundation for hybrid & multicloud infrastructure, the ideal IT operating model for 86% surveyed enterprises*
- > Easy access to Nutanix's continuous innovation via subscriptions



Partners and Nutanix

- > Access to real-time customer relationships with more frequent cross-and-upsell opportunities
- > Higher total customer lifetime value
- > Lower go-to-market cost structure
- > More predictable business model
- > Recurring revenue stream over time
- > ACV-first focus expected to shorten time to efficient renewals



Q2'21 Company Highlights

- > Strong Quarter Across the Board 14% YoY growth in ACV Billings, 28% YoY growth in Run-rate ACV, and exceeded guidance across all other key financial metrics
- Hired New President and CEO
 Rajiv Ramaswami joined Nutanix in December as President and Chief Executive Officer. He is a seasoned technology industry executive who has held senior executive roles at industry leaders including VMware, Broadcom, and Cisco
- Market Opportunity Remains Strong Even During Pandemic

 HCI market continues to show strength and grow despite challenging times in certain verticals and industries
- > Emerging Product Adoption Continues to Grow
 New ACV from emerging products up 100+% YoY; emerging product attach rate increased to 37%, up 6 points YoY
- Continued Momentum with Key Customer Wins and Solid Execution

 Large customers continue to rely on Nutanix's simple and easy-to-use software to help them with business transformation



Q2'21 Financial Summary

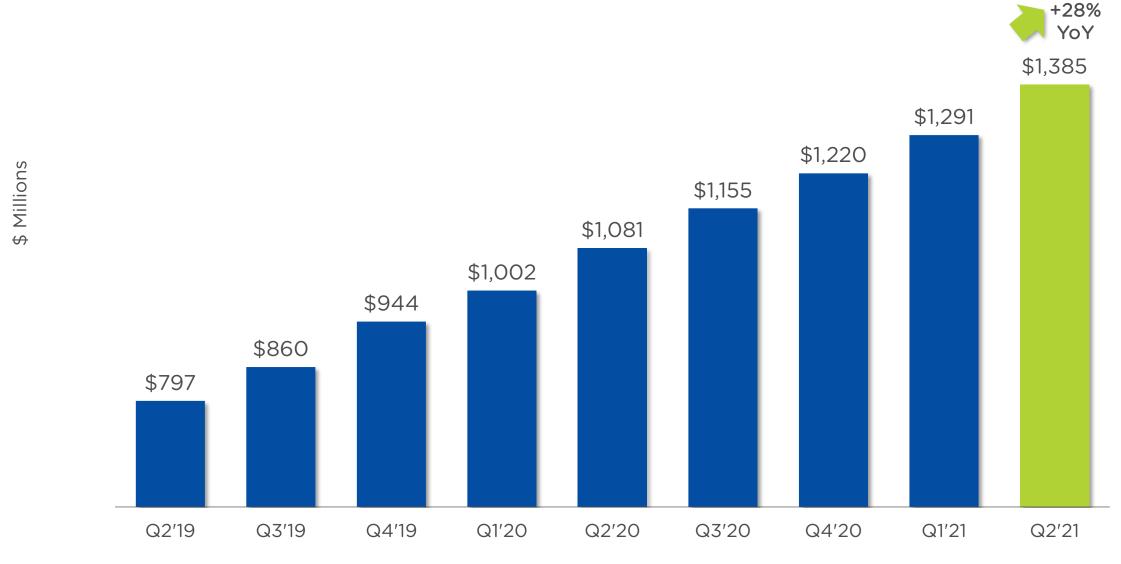
	Q2'21 Results	YoY Change	Q2'21 Guidance
ACV Billings	\$159.2M	14%	\$145-\$148M
Run-rate ACV	\$1.38B	28%	approx. 25%
Total Average Contract Term	3.4 Years	(0.5) Year	N/A
Total Revenue ⁽¹⁾	\$346.4M	Flat	N/A
Non-GAAP Gross Margin	82.7%	130 bps	81.5%
Non-GAAP Operating Expenses	\$353.5M	(11)%	\$360-\$370M
Non-GAAP Net Loss Per Share	\$(0.37)	\$0.23	N/A
Free Cash Flow	\$(28.5)M	\$45.2M	N/A

(1) Q2'21 total revenue was negatively impacted by the year-over-year decline in average contract term associated with the Company's ongoing transition to subscription.

Note: See Appendix for GAAP to non-GAAP reconciliations, as well as definitions of ACV Billings, Run-rate ACV, and Total Average Contract Term. There is no GAAP measure that is comparable to either ACV Billings or Run-rate ACV, so the Company has not reconciled the ACV Billings and Run-rate ACV numbers in this presentation to any GAAP measure.



Run-rate ACV







ACV Billings



Note: ACV Billings exclude amounts related to professional services and hardware. See Appendix for definition of ACV Billings.

There is no GAAP measure that is comparable to ACV Billings, so the Company has not reconciled the ACV Billings numbers in this presentation to any GAAP measure.



Q2'21 ACV Billings to Total Billings Conversion

ACV Billings to Total Billings Conversion

- Start with forecasting ACV Billings and compare your estimate with Nutanix's ACV Billings guidance and seasonality commentary.
- Estimate ACV Billings % by Term to get to ACV Billings \$ by Term.
- Multiply ACV Billings \$ by Contract Term (Year) to get to TCV Billings \$ by Term and the corresponding TCV Billings Term Mix, and then multiply TCV Billings Term Mix by Contract Term (Year) to back into Total Average Contract Term.
- Estimate PS & HW Billings⁽¹⁾ and add it to total TCV Billings \$ by Term to get to Total Billings. Historical PS & HW billings mix can be found in the appendix.

Contract Term (Year)	ACV % by Term	2	ACV \$ by Term	x Contract Term (Year)	= TCV \$ = by Term	3	TCV Term Mix	Contract Term × (Year)	Total Average = Contract Term
<= 1	49%		\$78	<=1	\$68		19%	<=1	~0.2
2	5%		\$8	2	\$15		4%	2	~O.1
3	26%		\$41	3	\$121		34%	3	~1.0
4	2%		\$3	4	\$11		3%	4	~0.1
5*	18%		\$28	5	\$139		39%	5	~1.9
6	0%		\$1	6	\$3		1%	6	~O.1
7	0%		~\$0	7	\$3		1%	7	~O.1
Total	100%		\$159		\$361		100%		3.4
	PS & F Billin		-		+\$25	4			
1	ACV Billin	gs:**	\$159	Total Billings	:: \$386		ACV Billin	gs to Total Billings	Ratio: 2.42

^{* 5-}year term includes 5-year subscription licenses and non-portable (life-of-device) software licenses with an assumed contract term of 5 years.

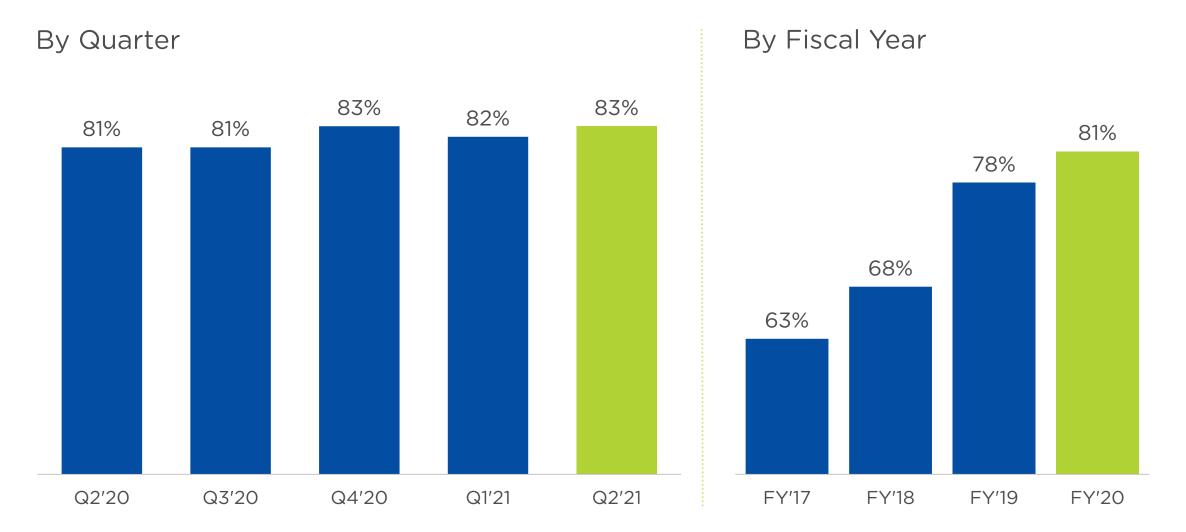
(1) Refers to professional services and hardware billings.

Note: There is no GAAP measure that is comparable to ACV Billings, so the Company has not reconciled the ACV Billings numbers in this presentation to any GAAP measure.



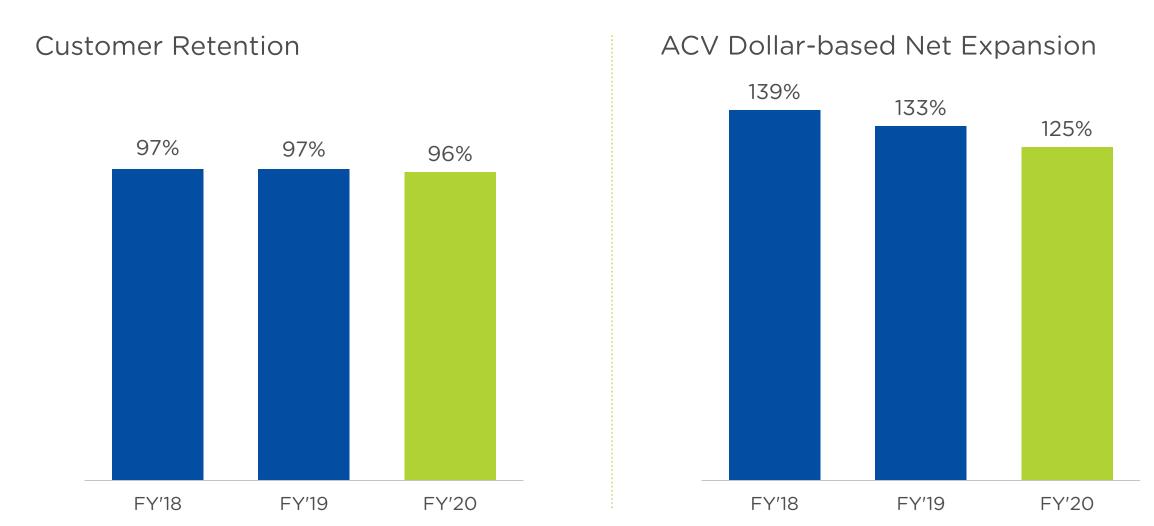
^{**} ACV Billings exclude amounts related to professional services and hardware. See Appendix for definition of ACV Billings.

Gross Margin





FY'20 Retention and Expansion Rates





Renewals—Paving the Way to Leverage



Driving Toward Positive
Free Cash Flow and
Operating Margin



Nutanix in Summary



Differentiated Cloud Platform for Hybrid and Multicloud Solutions

Manage any app anywhere at any scale with unparalleled simplicity, scalability, choice, and portability



Compelling Market Opportunity

Large and expanding \$200+ billion TAM in hyperconverged infrastructure and multicloud markets



Multiple Long-Term Growth Drivers

Datacenter modernization | Digital transformation | Hybrid and multicloud infrastructure



Customer Delight and Expansion

Loyal customer base with best-in-class avg. Net Promoter Score (NPS) of 90 over past 7 years, 96% customer retention, and 125% ACV dollar-based net expansion rate*



Subscription Model for Datacenter and Cloud Infrastructures

Higher customer lifetime value, and a more predictable business model with recurring revenue over time

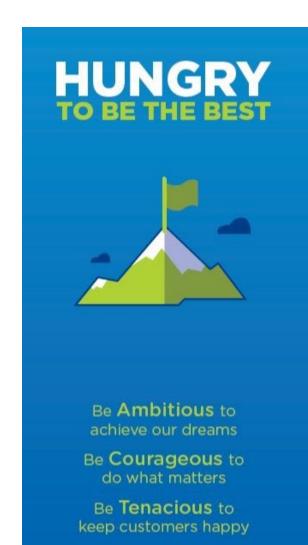


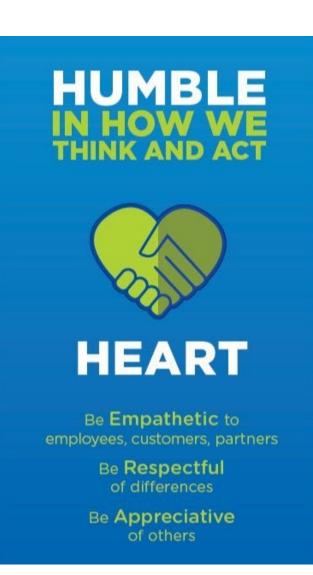
Unlocking Operating Leverage

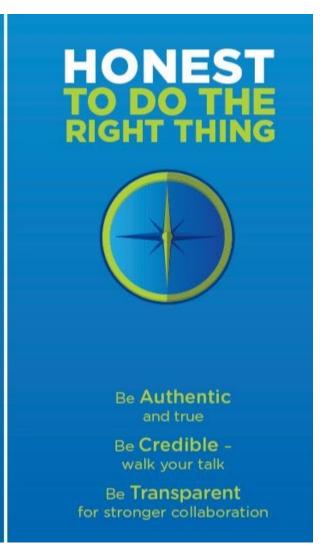
ACV-first strategy drives better unit economics and shortens time to efficient renewals, which drives operating leverage over time



Nutanix Core Values









Appendix

Endnotes

- 1. Global 2000 (G2K) and Forbes 100 customer counts reflect yearly update to the members of both lists as reported by Forbes. Cumulative worldwide end-customer and G2K customer counts reflect standard adjustments to certain customer accounts within our system of record, and are rounded to the nearest 10.
- 2. G2K lifetime purchase multiple is defined as total lifetime purchase divided by initial purchase using ACV bookings, for G2K customers that have been customers for over 18 months.

Definitions

ACV Billings, for any given period, is defined as the sum of the ACV for all contracts billed during the given period. Annual Contract Value, or ACV, is defined as the total annualized value of a contract, excluding amounts related to professional services and hardware. The total annualized value for a contract is calculated by dividing the total value of the contract by the number of years in the term of such contract, using, where applicable, an assumed term of five years for contracts that do not have a specified term. ACV Billings is a performance measure that we believe provides useful information to our management and investors as it allows us to better track the topline growth of our business during our transition to a subscription-based business model because it takes into account variability in term lengths. There is no GAAP measure that is comparable to ACV Billings, so we have not reconciled the ACV Billings numbers included in this presentation to any GAAP measure.

ACV Bookings, for any given period, is defined as the sum of the ACV for all contracts booked during the given period.

ACV Dollar-based Net Expansion. We believe that our ACV Dollar-based net expansion rate provides insight into our ability to retain and increase revenue from our customers, as well as their potential long-term value to us. Accordingly, we compare the aggregate retained ACV of our customer base at the end of the prior fiscal year, referred as the base ACV, to the aggregate retained ACV from the same group of customers at the end of the current fiscal year. We calculate our dollar-based expansion rate on an annual basis by dividing the retained ACV by the base ACV on a dollar-weighted basis across cohort. Retained ACV is defined as aggregate ACV of a customer base less churn, assuming any active contract expiring during the period is renewed and continues on its existing terms and at its prevailing rate of utilization.

Customer Retention. We define our Customer Retention rate by subtracting our attrition rate from 100%. We calculate our attrition rate for a period by dividing the number of customers lost during the period by the sum of the number of customers at the beginning of the period and the number of new customers acquired during the period.

New ACV with respect to any given contract is defined as (i) if the contract is (A) with a new customer, the aggregate value of such contract excluding professional services, or (B) with an existing customer, the aggregate value of any upsell / expansion under such contract excluding professional services, in each case divided by (ii) the number of years in the term of such contract, using an assumed term of five years for life-of-device licenses.

Run-rate ACV, at the end of any period, is the sum of ACV for all contracts that are in effect as of the end of that period. For the purposes of this calculation, we assume that the contract term begins on the date a contract is booked, irrespective of the periods in which we would recognize revenue for such contract. There is no GAAP measure that is comparable to Run-rate ACV, so we have not reconciled the Run-rate ACV numbers included in this presentation to any GAAP measure.

Total Average Contract Term, represents the dollar-weighted term, calculated on a billings basis, across all subscription and life-of-device contracts, using an assumed term of five years for life-of-device licenses, executed in the quarter.

Total Contract Value Bookings, or **TCV Bookings**, for any given period is defined as the total software and support bookings, as applicable, during such period, which excludes revenue, billings, and bookings associated with pass-through hardware sales during the period.

Note: ACV, ACV Billings, ACV Bookings, New ACV, and Run-rate ACV are performance measures that the Company believes provides useful information to its management and investors as they allow the Company to better track the topline growth of its business during its transition to a subscription-based business model because it takes into account variability in term lengths. TCV Bookings is a performance measure that the Company believes provide useful information to its management and investors as it allows the Company to better track the true growth of its software business by excluding the amounts attributable to the pass-through hardware sales that the Company uses to deliver its solutions. TCV Bookings is not a substitute for total revenue. There is no GAAP measure that is comparable to ACV, ACV Billings, ACV Bookings, New ACV, Run-rate ACV, and TCV Bookings numbers included in this presentation to any GAAP measure.



Calculation of Billings

\$ Millions		FY'17	FY'18	FY'19	FY'20
	Software revenue	\$437.0	\$630.7	\$727.1	\$742.4
	Support, entitlements & other services revenue	172.6	267.5	403.7	541.8
	Total software and support (TCV) revenue	\$609.6	\$898.2	\$1,130.8	\$1,284.2
	Change in software and support (TCV) deferred revenue, net of acquisitions	144.6	262.0	278.5	272.4
	Total software and support (TCV) billings	\$754.2	\$1,160.2	\$1,409.3	\$1,556.6

	Q2′20	Q3′20	Q4'20	Q1′21	Q2'21
Software revenue	\$205.0	\$177.0	\$177.7	\$155.0	\$173.5
Support, entitlements & other services revenue	133.2	137.5	148.8	157.0	171.6
Total software and support (TCV) revenue	\$338.2	\$314.5	\$326.5	\$312.0	\$345.1
Change in software and support (TCV) deferred revenue, net of acquisitions	81.3	65.2	60.6	22.2	39.1
Total software and support (TCV) billings	\$419.5	\$379.7	\$387.1	\$334.2	\$384.2

	Q2'18 to Q2'19	FY'19	FY'20	Q2′20	Q3′20	Q4'20	Q1′21	Q2′21
Total revenue	\$1,193.1	\$1,236.2	\$1,307.7	\$346.8	\$318.3	\$327.9	\$312.7	\$346.4
Change in deferred revenue, net of acquisitions	292.6	278.5	272.4	81.3	65.2	60.6	22.2	39.1
Total billings	\$1,485.7	\$1,514.7	\$1,580.1	\$428.1	\$383.5	\$388.5	\$334.9	\$385.5



GAAP to Non-GAAP Reconciliations

	Q2′20	Q3′20	Q4'20	Q1′21	Q2′21
Gross margin (GAAP)	78.3%	77.3%	79.6%	78.3%	79.5%
Stock-based compensation expense	1.8	2.3	2.3	2.3	2.1
Amortization of intangible assets	1.1	1.1	1.1	1.2	1.1
Impairment of lease-related assets	0.2	-	-	0.1	-
Gross margin (Non-GAAP)	81.4%	80.7%	83.0%	81.9%	82.7%
Operating expenses (GAAP)	\$(478.6)	\$(476.2)	\$(432.3)	\$(426.9)	\$(431.7)
Stock-based compensation expense	79.0	84.8	85.3	81.9	77.0
Amortization of intangible assets	0.6	0.6	0.7	0.7	0.7
Impairment of lease-related assets	2.5	-	-	2.5	-
Other	0.2	0.5	0.5	0.6	0.5
Operating expenses (Non-GAAP)	\$(396.3)	\$(390.3)	\$(345.8)	\$(341.2)	\$(353.5)
Net loss per share (GAAP)	\$(1.13)	\$(1.23)	\$(0.93)	\$(1.31)	\$(1.42)
Stock-based compensation expense	0.44	0.48	0.47	0.44	0.42
Amortization of intangible assets	0.03	0.02	0.02	0.02	0.02
Impairment of lease-related assets	0.02	-	-	0.02	-
Amortization of debt discount and issuance costs	0.04	0.04	0.04	0.07	0.11
Change in fair value of derivative liability	-	-	-	0.32	0.50
Income tax-related adjustments	-	-	0.01	-	-
Not loss per share (Non GAAD)					
Net loss per share (Non-GAAP)	\$(0.60)	\$(0.69)	\$(0.39)	\$(0.44)	\$(0.37)
Net cash provided by operating activities	\$(0.60) \$(52.5)	\$(0.69) \$(84.9)	\$(0.39) \$3.6	\$(0.44) \$(4.1)	\$(0.37) \$(15.6)
Net cash provided by operating activities	\$(52.5)	\$(84.9)	\$3.6	\$(4.1)	\$(15.6)

FY'17	FY'18	FY'19	FY'20
61.3%	66.6%	75.4%	78.1%
1.6	1.0	1.5	2.1
0.2	0.5	1.2	1.1
-	-	-	-
63.1%	68.1%	78.1%	81.3%



Note: All amounts in millions, except per share amounts and percentages.

Disaggregation of Billings and Revenue

\$ Millions	FY'18	FY'19	FY'20	Q2'20	Q3′20	Q4'20	Q1′21	Q2′21
Subscription revenue	\$330.7	\$648.4	\$1,030.2	\$266.5	\$261.0	\$284.8	\$278.2	\$305.9
Change in subscription deferred revenue, net of acquisitions	251.3	267.6	246.2	72.6	60.1	55.9	15.7	33.2
Subscription billings	\$582.0	\$916.0	\$1,276.4	\$339.1	\$321.1	\$340.7	\$293.9	\$339.1
Non-portable software revenue	\$544.0	\$449.1	\$208.1	\$59.1	\$41.9	\$29.5	\$20.0	\$21.7
Change in non-portable software deferred revenue, net of acquisitions	-	-	-	-	-	-	-	-
Non-portable software billings	\$544.0	\$449.1	\$208.1	\$59.1	\$41.9	\$29.5	\$20.0	\$21.7
Professional services revenue	\$23.4	\$33.3	\$45.9	\$12.6	\$11.6	\$12.2	\$13.8	\$17.5
Change in professional services deferred revenue, net of acquisitions	\$10.8	\$11.0	\$26.2	8.7	5.1	4.7	6.5	5.9
Professional services billings	\$34.2	\$44.3	\$72.1	\$21.3	\$16.7	\$16.9	\$20.3	\$23.4
Pass-through hardware revenue	\$257.3	\$105.3	\$23.5	\$8.6	\$3.8	\$1.4	\$0.7	\$1.3
Change in pass-through hardware deferred revenue, net of acquisitions	-	-	-	-	-	-	-	-
Pass-through hardware billings	\$257.3	\$105.3	\$23.5	\$8.6	\$3.8	\$1.4	\$0.7	\$1.3
Subscription revenue mix	29%	52%	79%	77%	82%	87%	89%	89%
Non-portable software revenue mix	47%	36%	16%	17%	13%	9%	7%	6%
Professional services revenue mix	2%	3%	3%	4%	4%	4%	4%	5%
Pass-through hardware revenue mix	22%	9%	2%	2%	1%	0%	0%	0%
Total	100%	100%	100%	100%	100%	100%	100%	100%
Subscription billings mix	41%	60%	81%	79%	84%	88%	88%	88%
Non-portable software billings mix	38%	30%	13%	14%	11%	8%	6%	6%
Professional services billings mix	3%	3%	5%	5%	4%	4%	6%	6%
Pass-through hardware billings mix	18%	7%	1%	2%	1%	0%	0%	0%
Total	100%	100%	100%	100%	100%	100%	100%	100%



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Thank You