

Nutanix Reports Fourth Quarter and Fiscal 2021 Financial Results

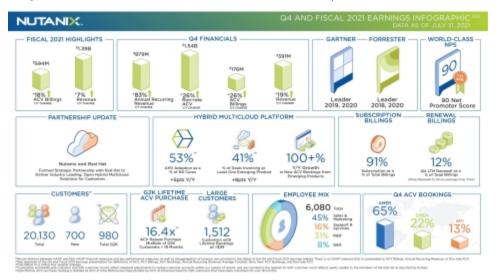
September 1, 2021

Delivers Record ACV Billings and Revenue

Drives Outperformance Across All Guided Metrics With Consistent Execution

SAN JOSE, Calif.--(BUSINESS WIRE)-- Nutanix. Inc. (NASDAQ: NTNX), a leader in hybrid multicloud computing, today announced financial results for its fourth quarter and fiscal year ended July 31, 2021.

This press release features multimedia. View the full release here: https://www.businesswire.com/news/home/20210901005856/en/



Q4 and Fiscal 2021 Earnings Infographic (Graphic: Business Wire)

	Q4 FY'21	Q4 FY'20	Y/Y Change
Annual Contract Value (ACV) ¹ Billings	\$176.3 million	\$139.9 million	26%
Annual Recurring Revenue (ARR) ²	\$878.7 million	\$481.3 million	83%
Run-rate Annual Contract Value (ACV) ³	\$1.54 billion	\$1.22 billion	26%
Average Contract Term ⁴	3.4 years	3.8 years	(0.4) year
Revenue ⁵	\$390.7 million	\$327.9 million	19%
GAAP Gross Margin	79.9%	79.6%	30 bps
Non-GAAP Gross Margin	82.9%	83.0%	(10) bps
GAAP Operating Expenses	\$454.1 million	\$432.3 million	5%
Non-GAAP Operating Expenses	\$372.5 million	\$345.8 million	8%
Free Cash Flow	\$(42.2) million	\$(13.8) million	\$(28.4) million

Fiscal 2021 Financial Summary

	FY'21	FY'20	Y/Y Change
Annual Contract Value (ACV) ¹ Billings	\$594.3 million	\$505.2 million	18%
Annual Recurring Revenue (ARR) ²	\$878.7 million	\$481.3 million	83%
Run-rate Annual Contract Value (ACV) ³	\$1.54 billion	\$1.22 billion	26%
Average Contract Term ⁴	3.4 years	3.8 years	(0.4) year
Revenue ⁵	\$1.39 billion	\$1.31 billion	7%
GAAP Gross Margin	79.1%	78.1%	100 bps
Non-GAAP Gross Margin	82.3%	81.3%	100 bps
GAAP Operating Expenses	\$1.76 billion	\$1.85 billion	(5)%
Non-GAAP Operating Expenses	\$1.43 billion	\$1.52 billion	(6)%

"Our fourth quarter was a strong end to an excellent fiscal year, which was marked by consistent execution and solid progress across both financial and strategic objectives," said Rajiv Ramaswami, President and CEO of Nutanix. "We have entered our fiscal 2022 with good momentum and a solid plan for growth, executing on the model we laid out at Investor Day and delivering on our vision of making clouds invisible."

"We achieved records across a number of key metrics in the fourth quarter, including ACV billings and revenue, which grew 26 and 19 percent year over year, respectively," said Duston Williams, CFO of Nutanix. "In fiscal 2022, we expect our growing base of low-cost renewals will drive further improvements in top and bottom line performance."

Fourth Quarter Fiscal 2021 Financial Summary

Reconciliations between GAAP and non-GAAP financial measures and key performance measures are provided in the tables of this press release.

Recent Company Highlights

- Formed Strategic Partnership with Red Hat to Deliver Open Hybrid Multicloud Solutions: Red Hat and Nutanix announced a strategic partnership to enable a solution for building, scaling and managing cloud-native applications on premises and in hybrid clouds. The collaboration enables installation, interoperability and management of Red Hat OpenShift and Red Hat Enterprise Linux with Nutanix Cloud Platform, including Nutanix AOS and AHV.
- Expanded Partnership with Hewlett Packard Enterprise (HPE) to Deliver New Database as a Service Offering <u>Through HPE Greenlake</u>: Nutanix and HPE announced an expanded partnership in which Nutanix's Era multi-database operations and management solution will be bundled with HPE ProLiant servers, as a service through HPE GreenLake, in addition to its core cloud platform which is already a part of the Greenlake solution.
- Released its Inaugural ESG Report: The report is available in the ESG section of the <u>Nutanix Investor Relations website</u> or can be accessed directly <u>here</u>.
- <u>Elected Virginia Gambale Chair of the Board</u> : Ms. Gambale has served on the Nutanix Board of Directors since June 2020 and on public company boards for more than 20 years across a variety of industries, including technology.
- Announced Details for .NEXT 2021: The digital .NEXT user conference, Nutanix's signature customer experience, will be held September 20 through 23. Registration details can be found at www.nutanix.com/next.

First Quarter Fiscal 2022 Outlook

ACV Billings	\$172 - \$177 million
Non-GAAP Gross Margin	Approximately 81.5%
Non-GAAP Operating Expenses	\$365 - \$370 million
Weighted Average Shares Outstanding	Approximately 216 million

Supplementary materials to this press release, including our fourth quarter and fiscal year 2021 earnings presentation, can be found at https://ir.nutanix.com/company/financial.

Webcast and Conference Call Information

Nutanix executives will discuss the company's fourth quarter and fiscal year 2021 financial results on a conference call at 4:30 p.m. Eastern Time/1:30 p.m. Pacific Time. To listen to the call via telephone, dial 1-833-227-5841 from within the United States or 1-647-689-4068 from outside the United States. The conference ID is 3574479. This call will be webcast live and available to all interested parties on our Investor Relations website at ir.nutanix.com. Shortly after the conclusion of the conference call, a replay of the audio webcast will be available on our Investor Relations website. A telephonic replay will be available for one week and can be accessed by calling 1-800-585-8367 or 1-416-621-4642, and entering the conference ID 3574479.

Definitions and Total Revenue Impact

¹Annual Contract Value, or ACV, is defined as the total annualized value of a contract, excluding amounts related to professional services and hardware. The total annualized value for a contract is calculated by dividing the total value of the contract by the number of years in the term of such contract, using, where applicable, an assumed term of five years for contracts that do not have a specified term. ACV Billings, for any given period, is defined as the sum of the ACV for all contracts billed during the given period. ACV Billings is the sum of New ACV Billings and Renewals ACV Billings.

²Annual Recurring Revenue, or ARR, for any given period, is defined as the sum of ACV for all non life-of-device contracts in effect as of the end of a specific period. For the purposes of this calculation, we assume that the contract term begins on the date a contract is booked, unless the terms of such contract prevent us from fulfilling our obligations until a later period, and irrespective of the periods in which we would recognize revenue for such contract.

³*Run-rate ACV,* at the end of any period, is the sum of ACV for all contracts that are in effect as of the end of that period. For the purposes of this calculation, the Company assumes that the contract term begins on the date a contract is booked, irrespective of the periods in which the Company would recognize revenue for such contract.

⁴Average Contract Term represents the dollar-weighted term, calculated on a billings basis, across all subscription and life-of-device contracts, using an assumed term of five years for life-of-device licenses, executed in the period.

⁵Revenuewas negatively impacted by a year-over-year decline in the average contract term associated with Nutanix's ongoing transition to a subscription-based business model.

Non-GAAP Financial Measures and Other Key Performance Measures

To supplement our consolidated financial statements, which are prepared and presented in accordance with GAAP, we use the following non-GAAP financial and other key performance measures: billings, non-GAAP gross margin, non-GAAP operating expenses, non-GAAP net loss, non-GAAP ne

loss per share, free cash flow, subscription revenue, subscription billings, Annual Contract Value Billings (or ACV Billings), Annual Recurring Revenue (or ARR), and Run-rate Annual Contract Value (or Run-rate ACV). In computing these non-GAAP financial measures and key performance measures, we exclude certain items such as stock-based compensation and the related income tax impact, costs associated with our acquisitions (such as amortization of acquired intangible assets, income tax-related impact, and other acquisition-related costs), impairment of operating lease-related assets, the change in fair value of the derivative liability, the amortization of the debt discount and issuance costs, non-cash interest expense, other non-recurring transactions and the related tax impact, and the revenue and billings associated with pass-through hardware sales. Billings is a performance measure which we believe provides useful information to investors because it represents the amounts under binding purchase orders received by us during a given period that have been billed, and we calculate billings by adding the change in deferred revenue between the start and end of the period to total revenue recognized in the same period. Non-GAAP gross margin, non-GAAP operating expenses, non-GAAP net loss, and non-GAAP net loss per share are financial measures which we believe provide useful information to investors because they provide meaningful supplemental information regarding our performance and liquidity by excluding certain expenses and expenditures such as stock-based compensation expense that may not be indicative of our ongoing core business operating results. Free cash flow is a performance measure that we believe provides useful information to our management and investors about the amount of cash generated by the business after necessary capital expenditures, and we define free cash flow as net cash provided by (used in) operating activities less purchases of property and equipment. Subscription revenue and subscription billings are performance measures that we believe provide useful information to our management and investors as they allow us to better track the growth of the subscription-based portion of our business, which is a critical part of our business plan. ACV Billings and Run-rate ACV are performance measures that we believe provide useful information to our management and investors as they allow us to better track the topline growth of our business during our transition to a subscription-based business model because they take into account variability in term lengths. ARR is a performance measure that we believe provides useful information to our management and investors as it allows us to better track the topline growth of our subscription business because it takes into account variability in term lengths. We use these non-GAAP financial and key performance measures for financial and operational decision-making and as a means to evaluate period-to-period comparisons. However, these non-GAAP financial and key performance measures have limitations as analytical tools and you should not consider them in isolation or as substitutes for analysis of our results as reported under GAAP. Billings, non-GAAP gross margin, non-GAAP operating expenses, non-GAAP net loss, non-GAAP net loss per share, and free cash flow are not substitutes for total revenue, gross margin, operating expenses, net loss, net loss per share, or net cash provided by (used in) operating activities, respectively; subscription revenue is not a substitute for total revenue; and subscription billings is not a substitute for subscription revenue. There is no GAAP measure that is comparable to ACV Billings, ARR, or Run-rate ACV, so we have not reconciled the ACV Billings, ARR, or Run-rate ACV numbers included in this press release to any GAAP measure. In addition, other companies, including companies in our industry, may calculate non-GAAP financial measures and key performance measures differently or may use other measures to evaluate their performance. all of which could reduce the usefulness of our non-GAAP financial measures and key performance measures as tools for comparison. We urge you to review the reconciliation of our non-GAAP financial measures and key performance measures to the most directly comparable GAAP financial measures included below in the tables captioned "Reconciliation of Revenue to Billings," "Disaggregation of Revenue and Billings," "Reconciliation of Subscription and Professional Services Revenue to Subscription and Professional Services Billings," "Reconciliation of GAAP to Non-GAAP Profit Measures," and "Reconciliation of GAAP Net Cash Provided By (Used In) Operating Activities to Non-GAAP Free Cash Flow," and not to rely on any single financial measure to evaluate our business.

Forward-Looking Statements

This press release contains express and implied forward-looking statements, including, but not limited to, statements regarding: our business plans, strategies, initiatives, vision, objectives, and outlook, including our growth plan and vision of making clouds invisible, as well as our ability to execute thereon successfully and in a timely manner and the benefits and impact thereof on our business, operations, and financial results, including our expectation that in our fiscal year ending July 31, 2022 our growing base of low-cost renewals will drive further improvements in top and bottom line performance; our plans for, and the timing of, any current and future business model transitions, including our ongoing transition to a subscription-based business model, our ability to manage, complete or realize the benefits of such transitions successfully and in a timely manner, and the short-term and long-term impacts of such transitions on our business, operations and financial results; the competitive market, including our competitive position and ability to compete effectively, the competitive advantages of our products, our projections about our market share and opportunity, and the effects of increased competition in our market; our ability to attract new end customers and retain and grow sales from our existing end customers; our customer needs and our response to those needs; our ability to form new, and maintain and strengthen existing, strategic alliances and partnerships, including our relationships with our channel partners and original equipment manufacturers, and the impact of any changes to such relationships on our business, operations and financial results; the benefits and capabilities of our platform, solutions, products, services and technology, including the interoperability and availability of our solutions with and on third-party platforms; our plans and expectations regarding new solutions, products, services, product features and technology, including those that are still under development or in process; our plans regarding, and the timing and success of, our customer, partner, industry, analyst, investor and employee events and the impact thereof on our business, operations, and financial results; the timing and potential impact of the COVID-19 pandemic on the global market environment and the IT industry, as well as on our business, operations and financial results, including the changes we have made or anticipate making in response to the COVID-19 pandemic, our ability to manage our business during the pandemic, and the position we anticipate being in following the pandemic; our decision to use new or different metrics, or to make adjustments to the metrics we use, to supplement our financial reporting, and the impact thereof; and our guidance on estimated ACV Billings, non-GAAP gross margin, non-GAAP operating expenses, and weighted average shares outstanding for any future fiscal periods.

These forward-looking statements are not historical facts and instead are based on our current expectations, estimates, opinions, and beliefs. Consequently, you should not rely on these forward-looking statements. The accuracy of these forward-looking statements depends upon future events and involves risks, uncertainties, and other factors, including factors that may be beyond our control, that may cause these statements to be inaccurate and cause our actual results, performance or achievements to differ materially and adversely from those anticipated or implied by such statements, including, among others: failure to successfully implement or realize the full benefits of, or unexpected difficulties or delays in successfully implementing or realizing the full benefits of, our business plans, strategies, initiatives, vision, and objectives; our ability to achieve, sustain and/or manage future growth effectively; delays or unexpected accelerations in our current and future business model transitions; the rapid evolution of the markets in which we compete, including the introduction, or acceleration of adoption of, competing solutions, including public cloud infrastructure; failure to timely and successfully meet our customer needs; delays in or lack of customer or market acceptance of our new solutions, products, services, product features or technology; the timing, breadth, and impact of the COVID-19 pandemic on our business, operations, and financial results, as well as the impact on our customers, partners, and end markets; factors that could result in the significant fluctuation of our future quarterly operating results, including, among other things, anticipated changes to our revenue and product mix, including changes as a result of our transition to a subscription-based business model, which will slow revenue growth during such transition and make forecasting future performance more difficult, the timing and magnitude of orders, shipments and acceptance of our solutions in any given quarter, our ability to attract new and retain existing end-customers, changes in the pricing and availability of certain components of our solutions, and fluctuations in demand and competitive pricing pressures for our solutions; and other risks detailed in our Annual Report on Form 10-K for the fiscal year ended July 31, 2020, filed with the U.S. Securities and Exchange Commission, or the SEC, on September 23, 2020, and our Quarterly Reports on Form 10-Q for the fiscal quarters ended January 31, 2021 and April 30, 2021, filed with the SEC on March 4, 2021 and June 3, 2021, respectively. Additional information will also be set forth in our Annual Report on Form 10-K for the fiscal year ended July 31, 2021 which should be read in conjunction with this press release and the financial results included herein. Our SEC filings are available on the Investor Relations section of our website at <u>ir.nutanix.com</u> and on the SEC's website at <u>www.sec.gov</u>. These forward-looking statements speak only as of the date of this press release and, except as required by law, we assume no obligation, and expressly disclaim any obligation, to update, alter or otherwise revise any of these forward-looking statements to reflect actual results or subsequent events or circumstances.

About Nutanix

Nutanix is a global leader in cloud software and a pioneer in hyperconverged infrastructure solutions, making clouds invisible, freeing customers to focus on their business outcomes. Organizations around the world use Nutanix software to leverage a single platform to manage any app at any location for their hybrid multicloud environments. Learn more at www.nutanix.com or follow us on social media @nutanix.

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NUTANIX, INC. CONSOLIDATED BALANCE SHEETS (Unaudited)

	 As of				
	July 31, 2020		July 31, 2021		
	(in thousands)				
Assets					
Current assets:					
Cash and cash equivalents	\$ 	\$	285,723		
Short-term investments	401,041		928,006		
Accounts receivable, net	242,516		180,781		
Deferred commissions—current	68,694		110,935		
Prepaid expenses and other current assets	 63,032		56,816		
Total current assets	1,094,020		1,562,261		
Property and equipment, net	143,172		131,621		
Operating lease right-of-use assets	127,326		105,903		
Deferred commissions—non-current	146,834		232,485		
Intangible assets, net	49,392		32,012		
Goodwill	185,260		185,260		
Other assets—non-current	 22,543		27,954		
Total assets	\$ 1,768,547	\$	2,277,496		
Liabilities and Stockholders' Deficit					
Current liabilities:					
Accounts payable	\$ 54,029	\$	47,056		
Accrued compensation and benefits	109,109		162,337		
Accrued expenses and other current liabilities	25,924		39,404		
Deferred revenue—current	534,572		636,421		
Operating lease liabilities—current	 36,569		42,670		
Total current liabilities	760,203		927,888		
Deferred revenue—non-current	648,869		676,502		
Operating lease liabilities—non-current	116,794		86,599		
Convertible senior notes, net	490,222		1,055,694		
Derivative liability	—		500,175		
Other liabilities—non-current	27,436		42,679		
Total liabilities	2,043,524		3,289,537		
Stockholders' deficit:	 				

Common stock	5	5
Additional paid-in capital	2,245,180	2,615,317
Accumulated other comprehensive income	2,030	(8)
Accumulated deficit	 (2,522,192)	 (3,627,355)
Total stockholders' deficit	(274,977)	(1,012,041)
Total liabilities and stockholders' deficit	\$ 1,768,547	\$ 2,277,496

NUTANIX, INC. CONSOLIDATED STATEMENTS OF OPERATIONS (Unaudited)

		nths Ended y 31,	Fiscal Year Ended July 31,		
	2020	2021	2020	2021	
	(in tl	nousands, ex	cept per shar	e data)	
Revenue:					
Product	\$ 179,075	\$ 202,946	\$ 765,822	\$ 705,804	
Support, entitlements and other services	148,799	187,774	541,860	688,560	
Total revenue	327,874	390,720	1,307,682	1,394,364	
Cost of revenue:					
Product ⁽¹⁾⁽²⁾	13,413	15,793	71,312	55,287	
Support, entitlements and other services ⁽¹⁾	53,558	62,726	215,377	236,619	
Total cost of revenue	66,971	78,519	286,689	291,906	
Gross profit	260,903	312,201	1,020,993	1,102,458	
Operating expenses:					
Sales and marketing ⁽¹⁾⁽²⁾	264,453	270,789	1,160,389	1,052,508	
Research and development ⁽¹⁾	135,338	140,658	553,978	556,950	
General and administrative ⁽¹⁾	32,464	42,642	135,547	153,782	
Total operating expenses	432,255	454,089	1,849,914	1,763,240	
Loss from operations	(171,352)	(141,888)	(828,921)	(660,782)	
Other expense, net	(9,757)	(211,610)	(26,300)	(354,991)	
Loss before provision for income taxes	(181,109)	(353,498)	(855,221)	(1,015,773)	
Provision for income taxes	4,239	4,684	17,662	18,487	
Net loss	\$ (185,348)	\$ (358,182)	\$ (872,883)	\$(1,034,260)	
Net loss per share attributable to Class A and Class B common stockholders —basic and diluted	\$ (0.93)	\$ (1.68)	\$ (4.48)	\$ (5.01)	
Weighted average shares used in computing net loss per share attributable to Class A and Class B common stockholders—basic and diluted	200,150	212,612	194,719	206,475	

(1) Includes the following stock-based compensation expense:

	Three Months Ended July 31,		Fiscal Year E July 31									
	2020 20		2020		2021		2021			2020		2021
				(in tho	usa	inds)						
Product cost of revenue	\$	1,397	\$	1,569	\$	5,334	\$	6,023				
Support, entitlements and other services cost of revenue		6,164		6,598		22,014		24,460				
Sales and marketing		33,878		29,814		126,015		122,815				
Research and development		39,768		36,109		153,252		150,856				
General and administrative		11,654		15,517		45,383		54,391				
Total stock-based compensation expense	\$	92,861	\$	89,607	\$	351,998	\$	358,545				

(2) Includes the following amortization of intangible assets:

	T	hree Mor Jul			Fiscal Year Ended July 31,				
		2020 202		2021	2020		0 2021		
		(in thousands)							
evenue	\$	3,695	\$	3,694	\$	14,777	\$	14,776	
		650		651		2,603		2,604	

NUTANIX, INC. CONSOLIDATED STATEMENTS OF CASH FLOWS (Unaudited)

	Fiscal Year Ended July			d July 31.
		2020		2021
	(in thousands)			ls)
Cash flows from operating activities:				
Net loss	\$	(872,883)	\$	(1,034,260)
Adjustments to reconcile net loss to net cash used in operating activities:				
Depreciation and amortization		93,773		94,373
Stock-based compensation		351,998		358,545
Change in fair value of derivative liability		—		269,265
Amortization of debt discount and issuance costs		31,313		63,859
Operating lease cost, net of accretion		30,374		34,757
Impairment of lease-related assets		3,002		1,420
Non-cash interest expense		_		16,074
Other		324		6,380
Changes in operating assets and liabilities:				
Accounts receivable, net		4,334		64,483
Deferred commissions		(61,816)		(127,891)
Prepaid expenses and other assets		10,089		4,057
Accounts payable		(16,574)		(5,762)
Accrued compensation and benefits		18,765		50,916
Accrued expenses and other liabilities		3,400		14,824
Operating leases, net		(28,394)		(37,582)
Deferred revenue		272,410		126,732
Net cash used in operating activities		(159,885)		(99,810)
Cash flows from investing activities:				
Maturities of investments		645,828		784,176
Purchases of investments		(607,194)		(1,392,737)
Sales of investments		75,413		70,055
Purchases of property and equipment		(89,488)		(58,647)
Net cash provided by (used in) investing activities		24,559		(597,153)
Cash flows from financing activities:				
Proceeds from sales of shares through employee equity incentive plans		57,797		65,766
Proceeds from the issuance of convertible notes, net of issuance costs		—		723,617
Repurchases of common stock		—		(125,079)
Payment of finance lease obligations		—		(459)
Net cash provided by financing activities		57,797		663,845
Net decrease in cash, cash equivalents and restricted cash	\$	(77,529)	\$	(33,118)
Cash, cash equivalents and restricted cash—beginning of period		399,520		321,991
Cash, cash equivalents and restricted cash-end of period	\$	321,991	\$	288,873
Restricted cash ⁽¹⁾		3,254	· ·	3,150
Cash and cash equivalents—end of period	\$	318,737	\$	285,723
	ψ	510,757	Ψ	205,725
Supplemental disclosures of cash flow information:	۴	40.005	^	40.000
Cash paid for income taxes	\$	16,625	\$	16,639
Supplemental disclosures of non-cash investing and financing information:				
Purchases of property and equipment included in accounts payable and accrued and other liabilities	¢	4,630	\$	12,832
Finance lease liabilities arising from obtaining right-of-use assets	\$ \$	4,030	э \$	8,299
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(1) Included within other assets-non-current in the consolidated balance sheets.

		Three Months Ended July 31,		ear Ended y 31,
	2020	2020 2021		2021
		(in the	ousands)	
Total revenue	\$ 327,874	\$ 390,720	\$1,307,682	\$1,394,364
Change in deferred revenue	60,636	38,768	272,410	126,732
Total billings	\$ 388,510	\$ 429,488	\$1,580,092	\$1,521,096

Disaggregation of Revenue and Billings (Unaudited)

		nths Ended y 31,		ear Ended y 31,
	2020	2021	2020	2021
		(in the	ousands)	
Disaggregation of revenue:				
Subscription revenue	\$ 284,777	\$ 352,178	\$1,030,180	\$1,243,621
Non-portable software revenue	29,539	12,945	208,158	71,390
Hardware revenue	1,403	3,234	23,455	6,259
Professional services revenue	12,155	22,363	45,889	73,094
Total revenue	\$ 327,874	\$ 390,720	\$1,307,682	\$1,394,364
Disaggregation of billings:				
Subscription billings	\$ 340,633	\$ 390,290	\$1,276,413	\$1,354,155
Non-portable software billings	29,539	12,945	208,158	71,390
Hardware billings	1,403	3,234	23,455	6,259
Professional services billings	16,935	23,019	72,066	89,292
Total billings	\$ 388,510	\$ 429,488	\$1,580,092	\$1,521,096

Subscription — Subscription revenue includes any performance obligation which has a defined term, and is generated from the sales of software entitlement and support subscriptions, subscription software licenses and cloud-based Software as a Service, or SaaS offerings.

- Ratable —We recognize revenue from software entitlement and support subscriptions and SaaS offerings ratably over the contractual service period, the substantial majority of which relate to software entitlement and support subscriptions.
- Upfront —Revenue from our subscription software licenses is generally recognized upfront upon transfer of control to the customer, which happens when we make the software available to the customer.

Non-portable software —Non-portable software revenue includes sales of our enterprise cloud platform when delivered on a configured-to-order appliance by us or one of our OEM partners. The software licenses associated with these sales are typically non-portable and have a term equal to the life of the appliance on which the software is delivered. Revenue from our non-portable software products is generally recognized upon transfer of control to the customer.

Hardware —In transactions where we deliver the hardware appliance, we consider ourselves to be the principal in the transaction and we record revenue and costs of goods sold on a gross basis. We consider the amount allocated to hardware revenue to be equivalent to the cost of the hardware procured. Hardware revenue is generally recognized upon transfer of control to the customer.

Professional services —We also sell professional services with our products. We recognize revenue related to professional services as they are performed.

Annual Contract Value Billings, Annual Recurring Revenue and Run-rate Annual Contract Value (Unaudited)

	Three Months Ended July 31,			ear Ended y 31,
	2020	2020 2021		2021
		(in thou	usands)	
Annual Contract Value Billings (ACV Billings)	\$ 139,942	\$ 176,251	\$ 505,179	\$ 594,292
Annual Recurring Revenue (ARR)	\$ 481,250	\$ 878,733	\$ 481,250	\$ 878,733
Run-rate Annual Contract Value (Run-rate ACV)	\$1,219,965	\$1,535,360	\$1,219,965	\$1,535,360

Reconciliation of Subscription and Professional Services Revenue to Subscription and Professional

Services Billings (Unaudited)

	Three Months Ended July 31,					Fiscal Year Ended July 31,			
		2020		2021		2020	2021		
						(in thousands)			
Subscription revenue	\$	284,777	\$	352,178	\$1	,030,180	\$1	,243,621	
Change in subscription deferred revenue		55,856		38,112		246,233		110,534	
Subscription billings	\$	340,633	\$	390,290	\$1	,276,413	\$1	354,155	
Professional services revenue	\$	12,155	\$	22,363	\$	45,889	\$	73,094	
Change in professional services deferred revenue		4,780		656		26,177		16,198	
Professional services billings	\$	16,935	\$	23,019	\$	72,066	\$	89,292	

Reconciliation of GAAP to Non-GAAP Profit Measures (Unaudited)

	GAAP	Non-GAAP Adjustments												No	n-GAAP		
	Three Months Ended July 31, 2021		(1)		(2)		(3)		(4)		(5)		(6)		(7)	N	Three Ionths Ended uly 31, 2021
		(in thousands, except percentages and per share data)															
Gross profit	\$ 312,201	\$	8,167	\$	3,694	\$	(274)	\$	_	\$	_	\$	_	\$	_	\$3	23,788
Gross margin	79.9%		2.1%		1.0%		(0.1)%		_		_		_		_		82.9%
Operating expenses:																	
Sales and marketing	270,789	(29,814)		(651)		_		_		_		_		_	2	40,324
Research and																	
development	140,658	((36,109)		_		1,128		—		_		—		—	1	05,677
General and																	
administrative	42,642	((15,517)			_			(622)								26,503
Total operating expenses	454,089	((81,440)		(651)		1,128		(622)		_		—		_	3	72,504
Loss from operations	(141,888)		89,607		4,345		(1,402)		622		—		—		—	(•	48,716)
Net loss	\$(358,182)	\$	89,607	\$	4,345	\$	(1,402)	\$	622	\$1	87,912	\$2	2,424	\$	(756)	\$ (55,430)
Weighted shares outstanding, basic and diluted Net loss per share, basic and	212,612															2	12,612
diluted	\$ (1.68)	\$	0.42	\$	0.02	\$	6 (0.01)	\$	-	\$	0.88	\$	0.11	\$	-	\$	(0.26)

(1) Stock-based compensation expense

(2) Amortization of intangible assets

(3) Recovery of lease-related asset impairment charges

(4) Other

(5) Change in fair value of derivative liability

(6) Amortization of debt discount and issuance costs and non-cash interest expense

(7) Income tax effect primarily related to stock-based compensation expense

	GAAP Non-GAAP Adjustments												
	Fiscal Year Ended July 31, 2021	(1)	(2)	(3)	(4)	(5)	(6)	(7)	Fiscal Year Ended July 31, 2021				
	(in thousands, except percentages and per share data)												
Gross profit	\$ 1,102,458	\$ 30,483	\$14,776	\$ 13	\$ —	\$ —	\$ —	\$ —	\$1,147,730				
Gross margin	79.1%	2.2%	1.0%	_	_		_	_	82.3%				
Operating expenses:													
Sales and marketing	1,052,508	(122,815)	(2,604)	_	_		_	_	927,089				
Research and													
development	556,950	(150,856)	—	(1,407)	—		—	—	404,687				
General and		(= (= = ()			(2, (2, 2))								
administrative	153,782	(54,391)			(2,407)				96,984				
Total operating expenses	1,763,240	(328,062)	(2,604)	(1,407)	(2,407)	_	—	—	1,428,760				
Loss from operations	(660,782)	358,545	17,380	1,420	2,407	—	—	—	(281,030)				
Net loss	\$(1,034,260)	\$ 358,545	\$17,380	\$ 1,420	\$ 2,407	\$269,265	\$79,933	\$ 743	\$ (304,567)				

Weighted shares outstanding,										
basic and diluted	206,475								2	206,475
Net loss per share, basic and										
diluted	\$ (5.01)	\$ 1.74	\$ 0.08	\$ 0.01	\$ 0.01	\$ 1.30	\$ 0.39	\$ -	\$	(1.48)

(1) Stock-based compensation expense

(2) Amortization of intangible assets

(3) Impairment of lease-related assets

(4) Other

(5) Change in fair value of derivative liability

(6) Amortization of debt discount and issuance costs

(7) Income tax effect primarily related to stock-based compensation expense

	GAA	2			Non-GAAP								
	Three Month Ended 31, 20	s luly		(1)		(2)		(3)		(4)		(5)	Three Months Ended July 31, 2020
			(in	thousar	nds	, except j	oero	centage	s ar	nd per s	har	e data)	
Gross profit	\$ 260,90)3	\$	7,561	\$	3,695	\$		\$	_	\$	_	\$272,159
Gross margin	79	.6%		2.3%		1.1%		_		_		_	83.0%
Operating expenses:													
Sales and marketing	264,4	53	(33,878)		(650)		_		_		_	229,925
Research and development	135,3	88	(39,768)		_		_		_		_	95,570
General and administrative	32,40	64	(11,654)		_		(520)		_		_	20,290
Total operating expenses	432,2	55	(85,300)	_	(650)		(520)				_	345,785
Loss from operations	(171,3	52)		92,861		4,345		520		_		_	(73,626)
Net loss	\$(185,34	18)	\$	92,861	\$	4,345	\$	520	\$	8,023	\$	605	\$ (78,994)
Weighted shares outstanding, basic and diluted Net loss per share, basic and	200,1	50											200,150
diluted	\$ (0.9	93)	\$	0.47	\$	0.02	\$	-	\$	0.04	\$	0.01	\$ (0.39)

(1) Stock-based compensation expense

(2) Amortization of intangible assets

(3) Other

(4) Amortization of debt discount and debt issuance costs

(5) Income tax effect primarily related to stock-based compensation expense

	GAAP		Non-GAAP Adjustments										
	Fiscal Year Ended July 31, 2020	(1)	(2)	(3)	(4)) (5)	(6)	Fiscal Year Ended July 31, 2020					
		(in thousands, except share and per share data)											
Gross profit	\$1,020,993	\$ 27,348	\$ 14,777	\$ 53	57 \$	- \$ -	\$ —	\$1,063,655					
Gross margin	78.1%	2.1%	1.1%				_	81.3%					
Operating expenses:													
Sales and marketing	1,160,389	(126,015)	(2,603)				_	1,031,771					
Research and development	553,978	(153,252)	_	(2,46	5)		_	398,261					
General and administrative	135,547	(45,383)	_		— (1,4	l99) —	—	88,665					
Total operating expenses	1,849,914	(324,650)	(2,603)	(2,46	65) (1,4	199) —	_	1,518,697					
Loss from operations	(828,921)	351,998	17,380	3,00	1,4	199 —	_	(455,042)					
Net loss	\$ (872,883)	\$ 351,998	\$ 17,380	\$ 3,00	2 \$ 1,4	99 \$ 31,313	\$ 1,845	\$ (465,846)					
Weighted shares outstanding, basic and diluted Net loss per share, basic and	194,719							194,719					
diluted	\$ (4.48)	\$ 1.80	\$ 0.09	\$ 0.0	2 \$ 0	.01 \$ 0.16	\$ 0.01	\$ (2.39)					

- (1) Stock-based compensation expense
- (2) Amortization of intangible assets
- (3) Impairment of lease-related assets
- (4) Other
- (5) Amortization of debt discount and issuance costs
- (6) Income tax effect primarily related to stock-based compensation expense

Reconciliation of GAAP Net Cash Provided By (Used In) Operating Activities to Non-GAAP Free Cash Flow (Unaudited)

		onths Ended Ily 31,		ear Ended y 31,	
	2020	2021	2020	2021	
		(in the	usands)		
Net cash provided by (used in) operating activities	\$ 3,630	\$ (24,630) \$ (159,885)	\$ (99,810)	
Purchases of property and equipment	(17,41	6) (17,536) (89,488)	(58,647)	
Free cash flow	\$ (13,785	5) \$ (42,166) \$ (249,373)	\$ (158,457)	

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